# Annual general meeting June 13, 2024



### Disclaimer

This presentation is for information only and does not purport to contain comprehensive or complete information about Deezer. Generally, certain values presented in this document are rounded. As a result, total amounts and percentages do not necessarily equal the sum of individually rounded figures.

This presentation contains forward-looking statements about Deezer, including forecasts about Deezer's operations, trends, objectives and future performance. These forward-looking statements are based on the company's current estimates and are therefore subject to a number of risks and uncertainties, and consequently actual results could differ materially from those anticipated in these forward-looking statements. Accordingly, no assurance can be given that such statements or forecasts will materialize or that financial targets will be achieved. For a more detailed description of risks and uncertainties, please refer to Deezer's universal registration document available at <a href="https://www.deezer-investors.com/">https://www.deezer-investors.com/</a>.

Subject to regulatory requirements, Deezer undertakes no obligation to publicly update or revise any such information or forward-looking statements, which are valid only as of the date of their publication.

This Presentation does not constitute any offer to sell or any solicitation of an offer to purchase or subscribe for Deezer securities.

A French version of this Presentation is available upon request



### **Agenda**

1 Opening of the Meeting Iris Knobloch – Chair of the Board of Directors

2 2023 Key Highlights Stuart Bergen – Chief Executive Officer

3 2023 Results and Q1 2024 Revenue Stéphane Rougeot – Deputy CEO and Chief Financial Officer

4 2024 Priorities and Outlook Stuart Bergen – Chief Executive Officer

5 Governance and Compensation Sophie Guieysse – Chair of the Nomination and Remuneration Committee

6 Statutory Auditors' Reports Frédéric Martineau – Ernst & Young

Iris Knobloch – Chair of the Board of Directors

Presentation and Vote of Resolutions Florence Lao – General Counsel

**Iris Knobloch** – Chair of the Board of Directors

**Questions and Answers** 



## Opening of the Meeting

<u>Iris KNOBLOCH</u> - Chair of the Board of Directors <u>Florence LAO</u> - General Counsel

### 2023 Key Highlights

**Stuart BERGEN - Chief Executive Officer** 

### Strong performance in 2023 and clear momentum, confirming financial targets for 2024 and 2025

Historic subscriber growth

**10.5m** subscribers (Dec-23), **+1.1m** in 2023 (**+11.5% YoY**)

Acceleration of revenue growth

**+12.1%** revenue YoY in **Q4 23, +7.4%** in FY 23

Significant improvement of adj. EBITDA

Adj. EBITDA loss reduced by half to €(29)m in 2023

Robust cash position

€63.6m cash position in Dec-23

Confirmation of **financial targets** 

Positive free cash flow<sup>1</sup> in 2024 and positive adj. EBITDA in 2025



### Live the Music - Successful relaunch and repositioning of the Deezer brand

#### **Brand positioning**

#### **EXPRESSION**



CONNEXION

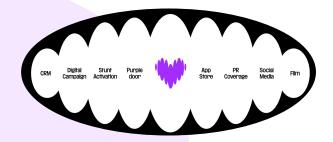


#### New tone of voice





#### **Marketing Blitz**



#### **Refreshed visual identity**



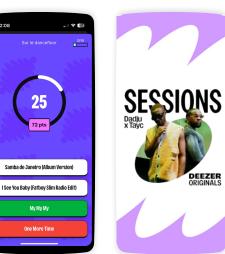
### Catapulting fans from digital streaming...

**Originals** 

Shaker



Music Quiz



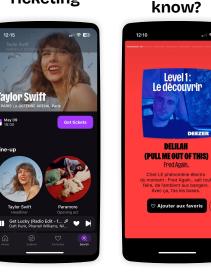
**Concerts** 



Lyrics translation



**Ticketing** 

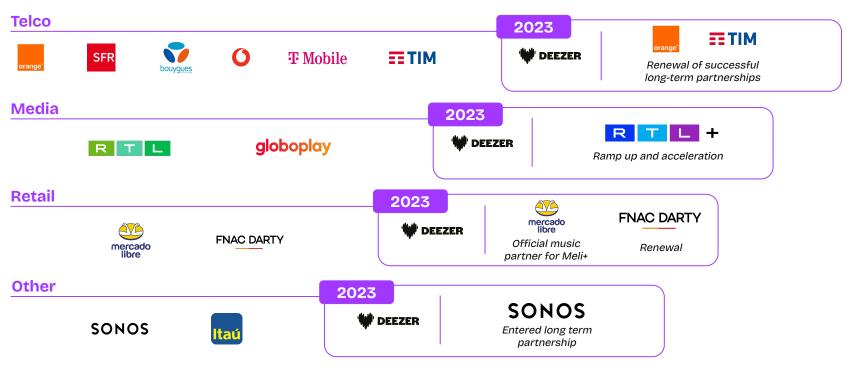


Did you

...to music experience services

### **Expanding global business footprint through partners**

#### **Building a powerful partnership ecosystem**



### Reinforced position as catalyst for industry transformation, enhancing the value of artists

#### **Artist centric model**

**First to introduce** comprehensive model

**Better reward artists** & music that fans value most

**Around half of Deezer streams** already on the model

#### **Price increase**

**Industry first mover** in Jan-22

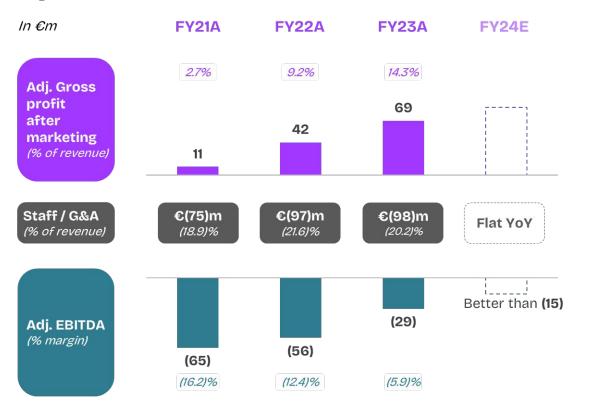
2<sup>nd</sup> wave initiated in Sep-23

Gradual deployment worldwide

Deezer renewed several contracts with key rightsholders, including Major labels, ahead of the contractual date and with improved terms which strengthened relationships and will positively impact profitability from 2024



### Heading towards profitability with a commitment to operational excellence



On path to profitability in 2025 driven by:

- Revenue growth
- New terms with labels
- Sound Partnerships' profitability
- Targeted and efficient marketing & brand investments
- Continued strict cost control



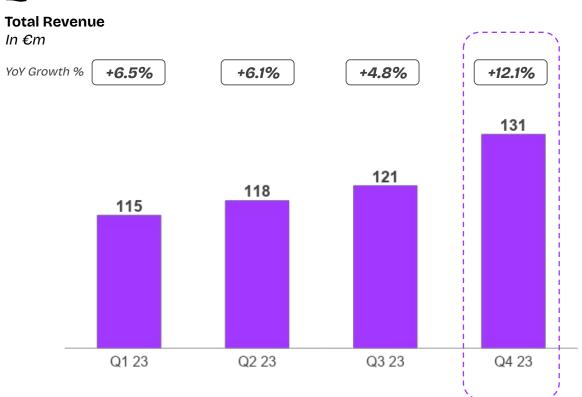
## 2023 Results & Q1 2024 Revenue

Stéphane ROUGEOT - Deputy CEO and Chief Financial Officer

### All-time high subscriber base, with steadily increasing ARPU



### Acceleration of revenue growth in Q4 at +12.1%



Sharp acceleration of revenue growth in Q4-23 (+12.1% YoY)

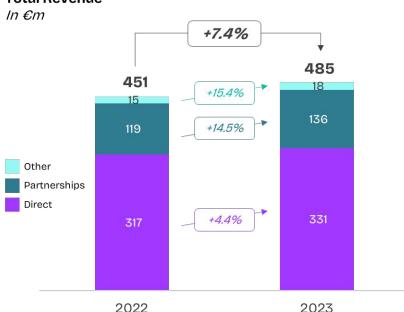
Ramp-up in Partnerships (revenue growth +29% YoY)

Limited impact of the **new price increase** on Direct in Q4-23, acceleration expected in Q1-24



### Annual revenue up 7.4%, in line with guidance

#### **Total Revenue**



- Direct: Subscriber growth in France (+5.9%) and higher ARPU (+3.9%) resulting from improved geographic mix and price increases
- Partnerships: Strong subscriber acquisition (+1.1m), driven by the success of the Meli+ offering and build-up of RTL and Sonos partnerships. Higher ARPU (+11.0%) resulting from improved geographic mix



- France: Continued subscriber growth on direct
- RoW: Strong performance of new partnerships (Meli+, Sonos) and ramp-up of RTL, with the launch of the Multimedia App. Anticipated decline in Direct subscribers (-9.4%), in line with refocus of on selected key markets



### Improvement in adjusted gross profit and margin across all segments



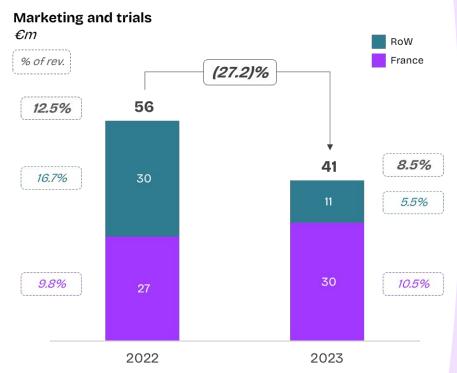
Adjusted gross profit reached €110m in 2023 (+12.6% vs. 2022), driven by:

- · Higher level of activity
- Positive impact of the optimization of the Group's freemium service

Improvement was partially offset by increased publishing rates

As a result, adjusted gross profit margin increased by 104 basis points and reached 22.7% in 2023

Consistent operational excellence with positive impact on operating expenses



Focus of marketing spend towards **core markets**, with push in Q4 to **support rebranding** 

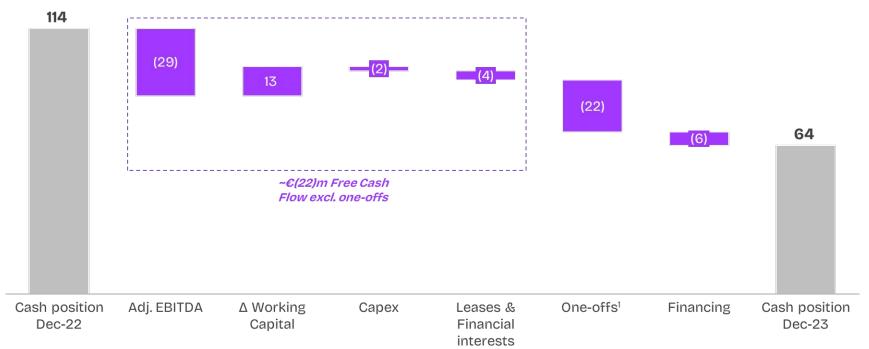


Staff and G&A expenses kept under strict control



### Robust cash position of €63.6m at end-December, well above resources required to reach financial targets

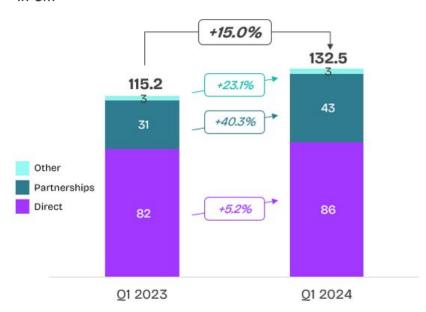
In €m



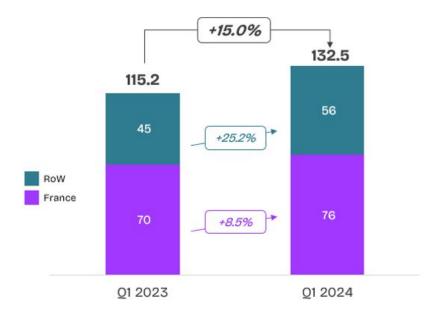
### Q1 2024: Revenue growth driven by Partnerships at +40%

#### **Total Revenue**

In €m



- Direct: Subscriber growth in France (+3.6%) and higher ARPU (+6.4%) resulting from price increases
- Partnerships: Strong subscriber acquisition (+1.3m YoY) driven by the success of recent deals; higher ARPU (+5.5%) resulting from price increases and improved geographic mix



- France: Continued subscriber growth on Direct and improvement of ARPU
- Row: Ongoing profitable Partnerships expansion. Anticipated decline in Direct subscribers (-11%), in line with refocus of on selected key markets



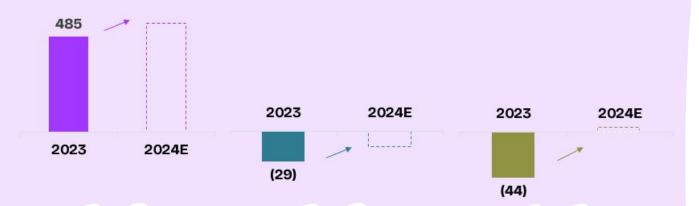
## 2024 Priorities & Outlook

**Stuart BERGEN - Chief Executive Officer** 

### 2024 roadmap is clear and impact already largely secured

	Momentum created in 2023	Roadmap with impact in 2024 and 2025
Pricing	Price increase deployed on >60% of user base	Deployment for remaining users by <b>end of <u>Q</u>2</b>
Partnerships	<b>Tailwind</b> from recent deals with <b>RTL, Sonos, Mercado</b> <b>Libre</b> will expand through the year	Develop new partnership pipeline, sign and launch new deals
Rightsholders	Contracts renewed ahead of time with improved terms ACPS deployment well engaged	<b>Launch new services</b> for and with labels  Continue <b>optimization of contractual terms</b> with rightsholders
Product	<b>Experience services</b> deployment (shareability with Shaker, ticketing with France Billet, etc.)	Double down on <b>shareability, interactivity</b> and bringing features to partners
Brand	Rebranding done and first 2 multi-canal campaigns conducted (Q4-23, Q1-24)	Continued marketing investment with always-on approach
Innovation	Acceleration on fraud detection, catalog cleaning (non music), Al audio detection	Further push Al audio insights, catalog organization

### Confirmation of 2024 financial targets in €m



10% revenue growth compared to 2023

Adjusted EBITDA loss better than €(15)m

Positive free cash flow<sup>1</sup> in 2024



## Governance & Compensation

<u>Sophie GUIEYSSE</u> - Chair of the Nomination and Remuneration Committee

## Statutory Auditors' Reports

Frédéric MARTINEAU - Ernst & Young

### **Statutory Auditors' Reports**

#### **Ordinary General Meeting**

Report on the **financial statements** (1st resolution)

Report on the **consolidated financial statements** (2nd resolution)

Special report on the **regulated agreements** (4th & 5th resolutions)

#### **Extraordinary General Meeting**

5 special reports on **financial delegations** 

### Report on the Statutory Financial Statements

Pages 179 to 182 of the 2023 Universal Registration Document

#### **Key audit matters**

- Assessment of the cost of music rights and right holders' liabilities,
- Valuation of partnerships with a guaranteed minimum clause, and
- Valuation of the goodwill

In our opinion, the financial statements give a true and fair view of the assets and liabilities and of the financial position of the Company as at December 31, 2023 and of the results of its operations for the year then ended in accordance with French accounting principles

### **Report on the Consolidated Financial Statements**

Pages 205 to 209 of the 2023 Universal Registration Document

#### **Key audit matters**

- Assessment of the cost of revenue and right holders' liabilities
- Valuation of partnerships with a guaranteed minimum clause

In our opinion, the consolidated financial statements give a true and fair view of the assets and liabilities and of the financial position of the Group as at December 31st, 2023 and of the results of its operations for the year then ended in accordance with International Financial Reporting Standards as adopted by the European Union

### **Special Report on the Regulated Agreements**

Pages 122 to 123 of the 2023 Universal Registration Document

#### Agreement approved and entered during the past financial year

 Coordinated sale agreement entered into between Deezer and its main shareholders, on March 31,2023

#### Agreement approved and entered into since the closing of the last financial year

Management agreement entered into with the interim Chief Executing Officer of Deezer, Mr.
 Stuart Bergen, on March 28, 2024

The agreements approved in previous years and which continued to give effect during the past financial year as well as the agreements approved during the past financial year are also presented in our special report

We did not make any observations on the resolutions submitted to your vote



### **Special Reports on Financial Delegations**

#### **Authorizations to be granted to the Board of Directors**

Authorization to **reduce the share capital** by canceling shares in connection with the authorization for the Company to purchase its own shares

17<sup>th</sup> resolution

Delegation of authority to the Board of Directors to increase the share capital by issuance of ordinary shares and/or any securities, with cancellation of shareholders' preferential subscription right for the benefit of a category of persons meeting specific characteristics (investors having music, content, entertainment, or digital experience)

18<sup>th</sup> resolution

Delegation of authority to the Board of Directors to increase the share capital by issuance of ordinary shares and/or any securities, with cancellation of shareholders' preferential subscription right for the benefit of a category of persons meeting specific characteristics (strategic, commercial, or financial partners)

19<sup>th</sup> resolution

Delegation of authority to the Board of Directors to **issue equity warrants with cancellation of shareholders' preferential subscription right** for the benefit of a category of persons meeting specific characteristics (members and observers of the Board of Directors and consultants)

21st resolution

Delegation of authority to the Board of Directors to carry out **share capital increases by issuance of ordinary shares** or other securities giving immediate, or future, access to the Company's share capital, reserved for members of a company's savings plan.

22<sup>nd</sup> resolution



## Questions & Answers

**Iris KNOBLOCH** - Chair of the Board of Directors

## Presentation & Vote of Resolutions

Florence LAO - General Counsel

1st resolution

Approval of the statutory financial statements for the fiscal year ended December 31, 2023

2nd resolution

Approval of the consolidated financial statements for the fiscal year ended December 31, 2023

3rd resolution

Allocation of the results for the fiscal year ended December 31, 2023

### 4th resolution

Approval of the coordinated sale agreement entered into between the Company and certain of its principal shareholders on March 31, 2023 and of the engagement letter relating to the coordinated sale agreement entered into between the Company and Société Générale on August 1st, 2023 (agreements referred to in Article L. 225-38 of the French Commercial Code)

5th resolution

Approval of the management agreement entered into between the Company and Mr. Stuart Bergen on March 28, 2024 (agreement referred to in Article L. 225-38 of the French Commercial Code).

6th resolution

Renewal of Mrs. Iris Knobloch's term of office as member of the Board of Directors for a three-year term

7th resolution

Renewal of Combat Holding's term of office as member of the Board of Directors for a three-year term

8th resolution

Renewal of Mr. Mark Simonian's term of office as member of the Board of Directors for a three-year term

9th resolution

Appointment of Ernst & Young Audit as expert in charge of certifying the sustainability information

10th resolution

Approval of the information on the 2023 compensation of each of the corporate officers required by Article L. 22-10-9 (I) of the French Commercial Code (*ex-post vote*)

11th resolution

Approval of the compensation and benefits of any kind paid during, or awarded in respect of, the fiscal year ended December 31, 2023, to Mrs. Iris Knobloch as Chair of the Board of the Directors (*ex-post vote*)

12th resolution

Approval of the compensation and benefits of any kind paid during, or awarded in respect of, the fiscal year ended December 31, 2023, to Mr. Jeronimo Folgueira as Chief Executive Officer (*ex-post vote*)

13th resolution

Approval of the 2024 compensation policy for corporate officers (excluding executive corporate officers) (ex-ante vote)

14th resolution

Approval of the 2024 compensation policy for the Chair of the Board of Directors (*ex-ante vote*)

15th resolution

Approval of the 2024 compensation policy for the Chief Executive Officer (ex-ante vote)

16th resolution

Authorization for the Board of Directors to purchase the Company's shares

17th resolution

Authorization for the Board of Directors to reduce the share capital by canceling shares that were previously acquired as part of a share buyback program

18th resolution

Delegation of authority to the Board of Directors to increase the share capital by issuance of ordinary shares and/or any securities, with cancellation of shareholders' preferential subscription right for the benefit of a category of persons meeting specific characteristics (investors having music, content, entertainment, or digital experience)

19th resolution

Delegation of authority to the Board of Directors to increase the share capital by issuance of ordinary shares and/or any securities, with cancellation of shareholders' preferential subscription right for the benefit of a category of persons meeting specific characteristics (strategic, commercial, or financial partners)

20th resolution

Delegation of authority to the Board of Directors to increase the number of shares to be issued in the event of a share capital increase with cancellation of shareholders' preferential subscription right

21st resolution

Delegation of authority to the Board of Directors to issue equity warrants with cancellation of shareholders' preferential subscription right for the benefit of a category of persons meeting specific characteristics (members and observers of the Board of Directors and consultants)

22nd resolution

Delegation of authority to the Board of Directors to carry out share capital increases by issuance of ordinary shares or other securities giving immediate, or future, access to the Company's share capital, reserved for members of a company's savings plan

23rd resolution

Amendment to Article 13.1 of the Articles of Association to facilitate the staggered renewal of the terms of office of the members of the Board of Directors

24th resolution

Amendment of Article 13.3 of the Articles of Association to make the methods of participation in Board of Directors' meetings more flexible

25th resolution

Amendment to the Articles of Association to set out the requirements regarding the disclosure of statutory threshold crossings

26th resolution

**Powers for legal formalities** 

57

# Closing of the Meeting

**Iris KNOBLOCH** - Chair of the Board of Directors

